



Federal Aviation Administration
Office Of The Chief Counsel
Office Of Dispute Resolution For Acquisition (ODRA)

ADR PERFORMANCE APPRAISAL FORM

I. Type of Case

☐ Protest ☐ Contract Dispute ☐ Other (Describe):

II. What was your role?

☐ Protester/Contractor ☐ Awardee/Interested Party
☐ Counsel for Protester/Contractor ☐ Counsel for Awardee/Interested Party
☐ FAA Contracting Official ☐ FAA Agency Counsel

III. What type of ADR technique was used?

☐ Mediation ☐ Minitrial
☐ Fact-finding ☐ Binding Arbitration
☐ Neutral Evaluation ☐ Hybrid

IV. Using the rating system below, how do you rate the following aspects of the ODRA's ADR process?

Excellent 1	Good 2	Neutral 3	Fair 4	Poor 5
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Fairness/Evenhandedness	
Opportunity to State Your Case	
Use of Fair and Consistent Procedures	
Responsiveness/Timeliness	
Economy/Cost/Resources Expended	
Case Analysis and Facilitation of ADR by ODRA Neutral	
Lack of Bias of ODRA Neutral	

V. Please state your overall level of satisfaction with the ODRA and its handling of the matter.

☐ Very Satisfied (1) ☐ Satisfied (2) ☐ Neutral (3)
☐ Dissatisfied (4) ☐ Very Dissatisfied (5)

VI. Please describe how the FAA dispute resolution process before the ODRA in this case compares with other dispute resolution processes you have experienced, in terms of speed, cost and efficiency, the results that were obtained, and in other ways.

[illegible]

VII. Please provide comments and suggestions for ways to improve ADR at the ODRA or other facets of ODRA operations and the FAA dispute resolution process, generally.

[illegible]

Name (Optional)

Case Name and ODRA No. (Optional)

THANK YOU FOR YOUR SUGGESTIONS AND COMMENTS!